

Job vacancy – Case Manager (2 positions)

To support our work at the MCH in Karaan, Bondhere and Yaqshid, CISP is hiring two new case managers.

Job Description:

The Case Manager supports clients at the MCH from their initial contact, throughout the referral pathway, and until the case can be closed. The Case Manager will be responsible for:

- Coordinating with community workers and ambulance to facilitate clients' access to the MCH
- Receiving clients
- Building a trust relationship with clients
- Rapid assessment of clients
- Referring clients for urgent support
- Comprehensive assessment
- Making a case plan together with the client
- Ensuring clients obtain services as agreed in the case plan by providing referrals
- Following the client throughout the referral pathway
- Ensure follow-ups are carried out by nurse, Community Health Worker, Community Case Worker, or counselor based on the need
- Together with client, closing the case when the objective of the case plan has been reached
- Keeping records of the client's progress

In addition to this, the Case Manager:

- Works closely together with the nurse and counselor to ensure holistic care is provided
- Participates in case management meetings with the MCH supervisors
- Updates records in electronic databases for Case Management
- Carries out any other responsibilities as requested by the supervisor

Requirements

The case manager should have a compassionate, caring, and non-judgmental personality. The case manager should be a person who keeps sensitive information to him- or herself.

Desired qualifications and/or experience:

- Degree in a medical field, social science, education, or related field
- Experience in providing medical or psychosocial care
- Experience working with vulnerable people
- Experience providing emotional support
- Computer literacy



- Written and spoken Somali and English

How to apply:

Send a motivation letter (1 page) and CV written in English including 3 references to the following email address: cispmog.vacancies@gmail.com. The deadline for all applications is the 24th of February 2014. Female candidates are encouraged to apply.

Please note that only shortlisted candidates will be contacted. The selection process will consist of two interviews and an assessment exercise. CISP could consider your application for other positions.

CISP is strongly committed to ending Child Abuse and all forms of Sexual Exploitation and Abuse. The desired candidates should share and support this commitment in all aspects of their personal and professional behaviour. Any information implicating that the applicant has a history of Child Abuse or Sexual Exploitation and Abuse is a reason for excluding him or her from employment with CISP.